



## ALLPLAN SERVICEPLUS – YOUR SERVICE PLUS

### **A SERVICE PACKAGE THAT PERFECTLY SUPPLEMENTS YOUR SOFTWARE**

As a Serviceplus customer, you enjoy full support from Allplan for your day-to-day planning work. Naturally, we also automatically provide you with the latest Allplan version. Via our international Allplan Connect service portal, you have free-of-charge use of CAD objects and textures, can discuss topics with other Allplan users or access an extensive knowledge database. If required, you can develop your software knowledge in specific areas with the help of a wide variety of e-learning options – 365 days a year. If you have questions or problems, the Allplan experts in technical support provide help quickly and free of charge.

#### **ALWAYS WORK WITH THE MOST UP-TO-DATE VERSION.**

As a Serviceplus customer, you are guaranteed to always work with the latest software version of Allplan, which supports you with a wealth of new functionalities for your day-to-day planning work. It is automatically made available for you to download. As a result, you can always plan your monthly costs.

#### **CONTINUOUSLY DEVELOP YOUR KNOWLEDGE.**

Take advantage of the extensive, free information and training options available exclusively to Serviceplus customers. These include your fixes and seminars on current industry topics with valuable user tips. We also offer webinars that you can follow over the internet on your computer from the comfort of your office.

#### **RELY ON OUR EXPERTISE.**

If you have urgent questions relating to your planning software, you can quickly contact our experts for support – naturally free of charge. Our technical support team is made up of experienced experts from the field of architecture and civil engineering who each have their specialist areas and work closely with the development department.

#### **IMMEDIATELY FIND THE ANSWER TO FREQUENTLY ASKED QUESTIONS.**

You also benefit from the extensive FAQ database. This contains a collection of frequently asked questions about Allplan and their answers.



## NETWORK SUCCESSFULLY WITH ALLPLAN CONNECT

Gain access to the knowledge of all users. As a Serviceplus customer, you are a member of the large international Allplan community. For questions or matters of particular interest, you have not only Allplan's technical support, but also professional help from the network: In various forums on Allplan Connect, users discuss topics, provide valuable tips for day-to-day work and offer advice for specific tasks.

### ADD VALUE TO YOUR PRESENTATIONS.

Via the Allplan Connect portal, you can access numerous CAD objects and textures – naturally at no extra charge. This makes routine tasks easier and you achieve high-quality results more quickly.

### IMPROVE YOUR USER KNOWLEDGE.

The portal offers you numerous practice-oriented e-learning options to download. With these specially prepared lessons, beginners and experts can learn about all the Allplan functions as they need. There are also internet courses for self-study.

### FIND OUT MORE IN THE ONLINE LIBRARY.

You don't have the latest manuals to hand? Allplan Connect offers an online library where you can access the latest manuals at any time. The library also contains other useful information such as training documents or step-by-step guides.

### TAKE ADVANTAGE OF THE ADDED BENEFITS.

Thanks to Serviceplus and Allplan Connect there are yet more Allplan Services to help you simplify your day-to-day planning work: including the free-of-charge funding database and recommendations on the right graphics board or large format printer.

**For more information see: [connect.allplan.com](http://connect.allplan.com)**

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Interested in Allplan? Please contact your local sales representative: [www.allplan.com/contact](http://www.allplan.com/contact)